## CITY OF CLEWISTON JOB POSTING

Position: Police Dispatcher

Department: Police Department

Position Summary: Receive complaints and dispatch police, animal control and/or fire units as needed. Maintain various logs and reports; provide assistance in records as necessary. Experience preferred but will train. Must be willing and able to work shift work. Position is open till filled. Equal Opportunity Employer - DFWP

## **JOB DUTIES**

- 1. Take complaints by phone and walk-ins.
- 2. Dispatch police, fire, and animal control officers to calls.
- 3. Operate radio for police department, fire department, city departments (after hours), and animal control officers.
- 4. Make copies (complaint reports, accident reports, etc.).
- 5. Answer phones, transfer calls, take messages.
- 6. Accept money and writes receipts.
- 7. Give information such as directions, etc.
- 8. Take, dispatch, and log fire and wrecker calls.
- 9. Type complaints, arrests, log arrests, and review officers' arrest reports.
- 10. Transmit and receive messages between divisions of own agency and other law enforcement agencies.
- 11. Monitor silent alarm system to detect illegal entry into business establishments.
- 12. Contact police officers to verify assignment locations, monitors dispatched units and, when necessary, serves as liaison with caller.

## **REQUIREMENTS**

- 1. High school diploma or general education degree (GED); or one to three months related experience and/or training; or equivalent combination of education and experience.
- 2. 25 wpm typing skills.
- 3. Must be willing to work shifts, weekends, and holidays.
- 4. Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals.
- 5. Ability to write routine reports and correspondence.
- 6. Considerable independent judgment and discretion is involved when representing the City in communications with the public and employees.
- 7. Capable of working with minimum supervision.
- 8. Capable of meeting deadlines.
- 9. Capable of maintaining good working relationships with others.
- 10. Capable of producing accurate work.
- 11. Capable of working in stressful situations.
- 12. Must have good oral and written communication skills.
- 13. Must have organizational skills.

If interested, please contact Shari Howell, Human Resources. EOE,DFWP